Notice of Licensing Sub-Committee

Date: Wednesday, 31 January 2024 at 10.15 am

Venue: Committee Room, First Floor, BCP Civic Centre Annex, St Stephen's Rd, Bournemouth BH2 6LL

Membership:

Cllr B Castle

Cllr S Moore

Cllr L Williams

Reserves:

Cllr A Chapmanlaw (1) Cllr E Harman (2)

All Members of the Licensing Sub-Committee are summoned to attend this meeting to consider the items of business set out on the agenda below.

The press and public are welcome to view the live stream of this meeting at the following link:

https://democracy.bcpcouncil.gov.uk/ieListDocuments.aspx?MId=5474

If you would like any further information on the items to be considered at the meeting please contact: Michelle Cutler michelle.cutler@bcpcouncil.gov.uk Democratic Services on 01202 096660 or email democratic.services@bcpcouncil.gov.uk

Press enquiries should be directed to the Press Office: Tel: 01202 118686 or email press.office@bcpcouncil.gov.uk

This notice and all the papers mentioned within it are available at democracy.bcpcouncil.gov.uk

GRAHAM FARRANT CHIEF EXECUTIVE

23 January 2024







Available online and



Maintaining and promoting high standards of conduct

Declaring interests at meetings

Familiarise yourself with the Councillor Code of Conduct which can be found in Part 6 of the Council's Constitution.

Before the meeting, read the agenda and reports to see if the matters to be discussed at the meeting concern your interests



What are the principles of bias and pre-determination and how do they affect my participation in the meeting?

Bias and predetermination are common law concepts. If they affect you, your participation in the meeting may call into question the decision arrived at on the item.

Bias Test	Predetermination Test
In all the circumstances, would it lead a fair minded and informed observer to conclude that there was a real possibility or a real danger that the decision maker was biased?	At the time of making the decision, did the decision maker have a closed mind?

If a councillor appears to be biased or to have predetermined their decision, they must NOT participate in the meeting.

For more information or advice please contact the Monitoring Officer (janie.berry@bcpcouncil.gov.uk)

Selflessness

Councillors should act solely in terms of the public interest

Integrity

Councillors must avoid placing themselves under any obligation to people or organisations that might try inappropriately to influence them in their work. They should not act or take decisions in order to gain financial or other material benefits for themselves, their family, or their friends. They must declare and resolve any interests and relationships

Objectivity

Councillors must act and take decisions impartially, fairly and on merit, using the best evidence and without discrimination or bias

Accountability

Councillors are accountable to the public for their decisions and actions and must submit themselves to the scrutiny necessary to ensure this

Openness

Councillors should act and take decisions in an open and transparent manner. Information should not be withheld from the public unless there are clear and lawful reasons for so doing

Honesty & Integrity

Councillors should act with honesty and integrity and should not place themselves in situations where their honesty and integrity may be questioned

Leadership

Councillors should exhibit these principles in their own behaviour. They should actively promote and robustly support the principles and be willing to challenge poor behaviour wherever it occurs

	AGENDA	
	Items to be considered while the meeting is open to the public	
1.	Election of Chair To elect a Chair of this meeting of the Licensing Sub-Committee.	
2.	Apologies To receive any apologies for absence from Members.	
3.	Declarations of Interests Councillors are requested to declare any interests on items included in this agenda. Please refer to the workflow on the preceding page for guidance. Declarations received will be reported at the meeting.	
4.	Protocol for Public Speaking at Licensing Hearings The protocol for public speaking at Licensing Sub Committee hearings is included with the agenda sheet for noting.	5 - 10
5.	Review of Abracadabra, 3 High Street, Christchurch, BH23 1AB The Licensing Authority has received an application to review the premises licence for the premises known as 'Abracadabra'. 3 High Street, Christchurch, BH23 1AB. This matter is brought before the Sub-Committee for determination.	11 - 38
6.	 Highcliffe Sports and Social Club, 387 Lymington Road, Christchurch BH23 5EG. The Licensing Authority has received an application to review the club premises certificate for the premises known as 'Highcliffe Sports and Social Club', 387 Lymington Road, Christchurch BH23 5EG. This matter is brought before the Sub-Committee for consideration. 	39 - 90

No other items of business can be considered unless the Chairman decides the matter is urgent for reasons that must be specified and recorded in the Minutes.

This page is intentionally left blank

LICENSING COMMITTEE AND SUB COMMITTEE – PROTOCOL FOR PUBLIC SPEAKING

1. Introduction

- 1.1 This protocol for public speaking applies to Licensing Committee and Sub Committee hearings in relation to matters including the licensing of alcohol, regulated entertainment, late night refreshment, gambling, sex establishments and hackney carriage and private hire drivers, vehicles and operators, as set out in Part 3.3 of the Council's Constitution.
- 1.2 These matters are considered in accordance with relevant legislation and associated regulations including the Licensing Act 2003 (as amended by the Police Reform and Social Responsibility Act 2011), the Gambling Act 2005, Part II and Schedule 3 of the Local Government (Miscellaneous Provisions) Act 1982 (as amended by Section 27 of the Policing and Crime Act 2009) and the Local Government (Miscellaneous Provisions) Act 1976.

2. Conduct of Hearings

- 2.1 Chair welcomes everyone, matters of general housekeeping are dealt with, notification that the hearing may be recorded for live and subsequent broadcast on the Council's website, reminder to switch mobile phones to silent, etc.
- 2.2 Chair asks everyone present to introduce themselves and state their role.
- 2.3 Chair checks that all persons who have given notice of their intention to speak and any person who wishes to withdraw a representation or wishes not to speak have been identified.
- 2.4 Chair explains proposed procedure and order of speaking for hearing as set out in Appendix A or B of this protocol as appropriate. All parties confirm agreement or make representations on procedure proposed.
- 2.5 Licensing Officer's report is presented.
- 2.6 Parties speak in the order agreed.
- 2.7 With the exception of hackney carriage and private hire hearings, parties who are speaking should not repeat the information which they have already given in writing in their representation. They will be able to expand on the written information given, provided the information remains relevant. Any additional information should be limited to the grounds of their representation(s). For example, if they are objecting on the grounds of Public Nuisance, then they should confine their comments to matters relating to Public Nuisance.

- 2.8 Members of the Licensing Committee or Sub Committee may ask questions after each party has spoken and once all parties have spoken. Parties will be allowed to ask questions through the Chair.
- 2.9 Once all parties have been heard, the parties will be given the opportunity to sum up. Party who spoke first to go last. The hearing will then conclude.
- 2.10 Members will deliberate in private with the clerk and legal representative as appropriate present.
- 2.11 The decision will be taken by the Committee and notification of the decision will be given as follows:
 - 2.11.1 For Licensing Act 2003 and Gambling Act 2005 hearings, determination must be within the period of five working days beginning with the day or the last day on which the hearing was held in accordance with the relevant Regulations, unless otherwise specified (for example, the issuing of a counter notice following objection to a TEN, in which case the determination must be at the conclusion of the hearing).
 - 2.11.2 For Sex Establishment and other hearings, where possible determination will be within the period of five working days beginning with the day or the last day on which the hearing was held.
 - 2.11.3 For Hackney Carriage and Private Hire hearings, notification of the decision will be given at the conclusion of the hearing, followed by a written decision letter where possible within the period of five working days beginning with the day or the last day on which the hearing was held.
- 2.12 Notification of the decision will include information for all parties of any right of appeal as appropriate.

3 General points

- 3.1 Hearings convened under the Licensing Act 2003 and the Gambling Act 2005 and associated regulations may be held remotely as required, if the Chairman agrees it is expedient to do so in the circumstances.
- 3.2 The hearing may be adjourned at any time at the discretion of the Members.
- 3.3 Members may amend the procedure at any time if they consider it to be in the public interest or in the interest of a fair hearing.
- 3.4 The Sub Committee may decide to conduct all or part of a hearing in nonpublic session in accordance with the relevant Regulations and/or where exempt information is likely to be disclosed.

- 3.5 The Chair may exclude any person from a hearing for being disruptive.
- 3.6 Meetings of the Licensing Committee in public session are recorded by the Council for live and subsequent broadcast on its website.
- 3.7 The hearing will take the form of a discussion.
- 3.8 Only persons (or their representatives) who have made an application, are subject to an application or have submitted a written representation or objection to the Licensing Authority under the relevant Act are permitted to speak at the hearing.
- 3.9 Any further information to support an application, representation, objection or notice (as applicable) can be submitted before the hearing. It may only be submitted at the hearing with the consent of all parties in accordance with any relevant Regulations. Wherever possible the Licensing Authority encourages parties to submit information at the earliest opportunity to allow sufficient time for this to be considered before the hearing and avoid the need for adjournment.
- 3.10 If a party has informed the Authority that they do not intend to participate, or be represented at the hearing, or has failed to advise whether they intend to participate or not, the hearing may proceed in their absence.
- 3.11 For other matters which are the responsibility of the Licensing Committee and not included in this protocol, the Meeting Procedure Rules in Part 4D of the Council's Constitution in relation to public questions, statements and petitions shall apply. This includes such matters as making recommendations on relevant licensing policies, approving the level of fees charged by the Council, and making decisions on tariffs charged by the Public Carriage Trade.
- 3.12 The Council's Constitution can be accessed using the following link: <u>https://democracy.bcpcouncil.gov.uk/ieListMeetings.aspx?CommitteeID=151&</u> <u>Info=1&bcr=1</u>

For further information please contact <u>democratic.services@bcpcouncil.gov.uk</u>

Appendix A

Proposed procedure and order of speaking for hearings (other than hackney carriage and private hire hearings)

- 1. The Licensing Officer presents report.
- 2. Questions of the Licensing Officer on their report. Members of the Sub-Committee to go first, then the applicant/licence holder.
- 3. Applicant will make their Application.
- 4. Questions of the Applicant by all parties, Members of the Committee/Sub-Committee to go first.
- 5. Responsible Authorities and Other Persons will make their representations.
- 6. Questions of the Responsible Authorities and Other Persons. Members of the Committee/Sub-Committee to go first.
- 7. All parties will be given an opportunity to sum up (with the party who spoke last to go first). The hearing will then conclude.
- 8. Sub-Committee will deliberate in private with Legal Adviser and Clerk present. (Councillors new to Licensing may observe but will not take part in the decision making).
- 9. Notification of the Sub Committee's decision will be given in accordance with the requirements of the Licensing Act and Gambling Act regulations. For other hearings, where possible determination will be within the period of five working days beginning with the day or the last day on which the hearing was held.
- 10. The notification of decision will include information about the right of appeal as appropriate.

Appendix B

Proposed procedure and order of speaking for Hackney Carriage and Private Hire hearings

- 1. The Licensing Officer presents their report.
- 2. Questions of the Licensing Officer on their report. Members of the Sub-Committee to go first, then the applicant/licence holder.
- 3. Applicant/licence holder presents their case.
- 4. Questions of the applicant/licence holder by all parties, Members of the Committee/Sub-Committee to go first.
- 5. All parties will be given an opportunity to sum up (with the party who spoke last to go first). The Hearing will then conclude.
- 6. Sub-Committee will deliberate in private with Legal Adviser and Clerk present. (Councillors new to Licensing may observe deliberations but will not take part in the decision making).
- 7. Notification of the decision will be given following deliberations at the conclusion of the hearing, to be followed by a written decision letter where possible within the period of five working days beginning with the day or the last day on which the hearing was held.
- 8. The Legal Adviser will advise parties of any right of appeal as appropriate at the conclusion of the Hearing. Information about the right of appeal as appropriate will also be included in the written decision letter.

Adopted by the Licensing Committee on 7.12.23

This page is intentionally left blank

Agenda Item 5

LICENSING SUB-COMMITTEE



Report subject	Review of Abracadabra, 3 High Street, Christchurch, BH23 1AB		
Meeting date	31 January 2024		
Status	Public Report		
Executive summary	To consider an application by Dorset Police for a review of the premises licence as a result of the premises breaching their licence conditions, despite repeated attempts by Dorset Police and other Responsible Authorities to support and encourage compliance. Dorset Police no longer have confidence in the licence holder who is also the Designated Premises Supervisor (DPS)		
Recommendations	It is RECOMMENDED that:		
	Members consider the following options: -		
	(a) Modify the conditions of the licence; and/or		
	(b) Exclude a licensable activity from the scope of the licence; and/or		
	(c) Remove the Designated Premises Supervisor; and/or		
	(d) Suspend the licence for a period not exceeding three months; or		
	(e) Revoke the licence; or		
	(f) Leave the licence in its current state.		
	Members are asked to make a decision at the end of the hearing after all relevant parties have been given the opportunity to speak. Members must give full reasons for their decision.		
Reason for recommendations	 Where a review application by a responsible authority, or any other person, has been received the scheme of delegation set out in the Council's Constitution states that these applications should be dealt with by the Sub-Committee. The Licensing Authority may only consider aspects relevant to the application that have been raised in the application. 		

Portfolio Holder(s):	Cllr Kieron Wilson – Portfolio Holder for Housing, and Regulatory Services.
Corporate Director	Jillian Kay – Corporate Director for Wellbeing
Report Authors	Tania Jardim – Licensing Officer
Wards	Christchurch Town;
Classification	For Decision

Background

- 1. An application for review of the premises licence, under Section 51 of the Licensing Act 2003, by Dorset Police was received on 7 December 2023. The application relates to the prevention of crime and disorder, public safety and the protection of children from harm licensing objectives. A copy of the review application is attached at Appendix 1.
- 2. The review has been sought following regular reports received by Dorset Police that the premises present a risk to some of the most vulnerable in the community. Despite several visits to the premises, by Dorset Police and their partners, in an attempt to engage the premises licence holder in understanding and complying with the conditions of their licence. The licence holder has continuously failed to comply with licence conditions and now appears to not want to engage with Dorset Police. Dorset Police no longer have confidence in the Premises Licence Holder who is also the Designated Premises Supervisor to uphold the licensing objectives.

Premises Licence History

- 3. The premises, previously known as Oxxo, was granted a premises licence in 16 September 2020.
- 4. The premises licence was transferred to Mr Yunis Mohammad on 30 May 2023, at the time, the premises were known as EE.
- 5. On 22 August 2023 a Full Variation application was submitted to extend the licensable and opening hours of the premises from 23:00 to 02:00 and to remove conditions relating to staff training and participation in Town Watch. This application went before the Licensing Sub-Committee who refused to extend the licensable hours and amended the conditions which are numbered 2.1 and 2.3. A copy of the current premises licence and conditions is attached at Appendix 2.
- 6. On reviewing our records, it has been noted that various reports have been received from members of the public and our partners relating to non-compliance of conditions included in the premises licence, the premises being used for staff accommodation, underage sales and complaints relating to anti-social behaviour occurring outside the premises. These reports resulted in multi-Agency visits taking place as follows: -
 - On a visit carried out on 8 August 2023, illegal/counterfeit vapes were seized by Trading Standards Officers and various breaches of the premises licence

conditions were observed which resulted in Dorset Police issuing a breach warning letter.

- Dorset Police carried out a follow up visit on the 25 October 2023 and further breaches were observed. A further breach warning letter was issued on the 26 October 2023. Copies of these letters are attached at Appendix 3.
- In addition, Dorset & Wiltshire Fire and Rescue visited the premises on the 26 October 2023 and we were advised that they had served an Article 31 Prohibition/Restriction Notice under the Fire Safety Order, on the Premises Licence Holder so not to allow sleeping within the store room / managers office as this was deemed an unsafe practise.
- A further multi-agency visit was carried out on the 29 November 2023, concerns had not been addressed and Dorset Police submitted this review.

Consultation

- 7. A copy of the review application was served on all responsible authorities and the licence holder on the 7th of December 2023.
- 8. The Licensing Officer attended the premises on the 8th of December 2024 and erected two site notices on the premises. Two further notices were placed in the main public noticeboards of the council offices in Bourne Avenue and St Stephen's Road. A notice was also published on the council's website.
- 9. Emails in support of the premises were received from other persons and copies are attached at Appendix 4.
- 10. Dorset & Wiltshire Fire and Rescue did not make representation, however, advised they are in the process of auditing the premises with a view to lift the restriction and that they have requested the premises licence holder provide them with a Fire Risk Assessment. It is not usual that this would be a condition on a premises licence as it is dealt with under separate legislation.

Options Appraisal

- 11. Before making a decision, Members are asked to consider the following matters: -
 - The representations made by Dorset Police.
 - The representation in objection to Dorset Police's application from two other persons.
 - The submissions made by or made on behalf of the applicant.
 - The relevant licensing objectives, namely the prevention of crime and disorder, public safety and the protection of children from harm.
 - The Licensing Act 2003, Regulations, Guidance and the Council's Statement of Licensing Policy.

Summary of financial implications

12. An appeal may be made against the decision of Members by the applicant or the holder of the premises licence to the Magistrates' Court which could have a financial impact on the Council.

Summary of legal implications

13. If Members decide on an option available to them which the applicant or licence holder does not agree to, they may appeal to the Magistrates' Court within a period of 21 days beginning with the day that they are notified, in writing, of the decision.

Summary of human resources implications

14. There are no human resources implications.

Summary of sustainability impact

15. There are no sustainability impact implications.

Summary of public health implications

16. There are no public health implications.

Summary of equality implications

17. There are no equality implications.

Summary of risk assessment

18. There are no risk assessment implications.

Background papers

BCP Council – Statement of Licensing Policy

https://democracy.bcpcouncil.gov.uk/documents/s21122/Statement%20of%20Licens ing%20Policy.pdf

Hearing Regulations

https://www.legislation.gov.uk/uksi/2005/44/made

Revised Guidance issued under Section 182 of the Licensing Act 2003 (December 2023)

https://assets.publishing.service.gov.uk/media/6579dec8095987000d95e063/Revised_g uidance_issued_under_section_182_of_the_Licensing_Act_2003_-_December_2023.pdf

Appendices

- 1 Copy Review Application.
- 2 Copy Premises Licence.
- 3 Copy correspondence from Dorset Police following visits.
- 4 Copy emails in support of premises.

APPENDIX 1

BCP Council

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Sergeant Gareth Gosling on behalf of the Chief Officer of Dorset Police

(Insert name of applicant)

apply for the review of a premises licence under section 51 of the Licensing Act 2003 for the premises described in Part 1 below

Part 1 - Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description		
Abracadabra Convenience Store 3 High Street		
Post town Christchurch	Post code (if known) BH23 1AB	

Name of premises licence holder or club holding club premises certificate (if known)

Mr Yunis Mohammad

Number of premises licence or club premises certificate (if known)

BH177977

Part 2 - Applicant details

I am	Please tick ✓ yes
1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)	
2) a responsible authority (please complete (C) below)	\boxtimes
3) a member of the club to which this application relates (please complete (A) below)	

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes	
Mr Mrs Miss M	S Other title (for example, Rev)
Surname	First names
I am 18 years old or over	Please tick ✓ yes
Current postal address if different from premises address	
Post town	Post Code
Daytime contact telephone number	
E-mail address (optional)	

(B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address

Drug & Alcohol Harm Reduction Team Bournemouth Police Station 5 Madeira Road Bournemouth Dorset BH1 1QQ

Telephone number (if any) 01202 227824

E-mail address (optional) licensing@dorset.pnn.police.uk

This application to review relates to the following licensing objective(s)

1) the prevention of crime and disorder

2) public safety

3) the prevention of public nuisance

4) the protection of children from harm

Please tick one or more boxes ✓ ⊠

 \boxtimes

Please state the ground(s) for review (please read guidance note 2)

The Prevention of Crime and Disorder, Public Safety & Protection of Children from Harm

Since this premises passed to the current operator in May 2023, there has been regular reports of concern reported by the public and Police Officers regarding this premise, raising concerns that the premise is presenting a risk to some of the most vulnerable in our communities.

Police Licensing Officers and our partners have had cause to attend the premise on several occasions and have regularly identified breaches of the existing premises licence, alongside other issues that present concerns of public safety.

Section 11.28 of the Revised Guidance issued under Section 182 of the Licensing Act 2003 by the Home Office states that "Where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence – even in the first instance – should be seriously considered.

Dorset Police have attempted to engage the current operator to understand the significance of compliance both with licence conditions and other issues of health and safety. Dorset Police have recently become concerned that the operator is no longer willing to engage with our officers and implement these improvements, which we believe should now be brought to the attention of the BCP Council Sub-Committee for their consideration.

Dorset Police no longer have confidence in the DPS or Premises Licence Holder to uphold the licensing objectives at this premises.

Please provide as much information as possible to support the application (please read guidance note 3)

This application for a review of the premises licence for Abracadabra Convenience Store, 3 High Street, Christchurch, is being submitted by Dorset Police as we can demonstrate that this premises has undermined the licensing objectives of the Prevention of Crime & Disorder, Public Safety and the Protection of Children from Harm.

It is and always has been the intention of Dorset Police Drug & Alcohol Harm Reduction Team to engage and support licensees throughout Dorset to promote the four licensing objectives of Preventing Crime & Disorder, Preventing Public Nuisance, Promoting Public Safety and Protecting Children from Harm.

It is our expectation that all licensees will endeavour to meet these objectives and fulfil their duty as licensees with responsibilities to uphold these objectives and meet the conditions of their premises licence.

Dorset Police are receiving increased reports of concern regarding this premise, which includes the way the operators engage with youths, particularly young women; the concern that we have that they are buying stolen goods, their inability to meet key conditions of their premises licence and that the relationship between Dorset Police and the operator has completely deteriorated, removing our ability to engage positively with the premise to encourage and support improvement.

Regarding our concerns that the operators of this store are suspected of buying stolen goods, Dorset Police, through *Operation Shopkeeper*, are working hard to pursue those responsible for prolific shoplifting, whilst also gathering and developing any intelligence associated with regular or popular destinations for stolen goods. We will relentlessly pursue anyone that is supporting or facilitating the theft of goods, often in bulk or to order, from the businesses on our high streets.

Whilst further detailed information will be provided for the benefit of the members of the Sub-Committee in due course, Dorset Police can reveal that this premise has been responsible for the storage and sale of illegal vaping products, have been issued with a Prohibition Notice by Dorset & Wiltshire Fire & Rescue, regarding the use of the premise as an unauthorised dwelling, and have been the cause of other matters of anti-social behaviour, behaviour which is the detrimental to those in their locality.

The Section 182 Guidance issued under the Licensing Act 2003 envisages at section 11.28 that 'Police...and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime' and that 'where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence – even in the first instance – should be seriously considered'.

Dorset Police, through our Drug & Alcohol Harm Reduction Team, working with other colleagues within Dorset Police and partners in BCP Council and other responsible authorities, support licensed premises to provide value to their communities and to do so compliantly and in promotion of the licensing objectives. This premises, having been under the control of the existing operator since 30th May 2023, has been identified as not operating to the high standards that are expected by Dorset Police and our partners.

Dorset Police invite the Sub-Committee to consider all of the options available to them under the Licensing Act 2003 with particular consideration to be given to revocation of the Premises Licence as we do not consider at this time that the other options available to the Sub-Committee would sufficiently meet the intentions of Licensing Act 2003 Section 182 Guidance given that the licence holder has consistently failed to meet the conditions of their licence and been subject of many other concerns associated with public safety.

Whilst fiscal matters are not of concern to the Sub-Committee; if the Licensing Sub-Committee were to revoke the premises licence, Dorset Police are of the view that the business will remain viable given that the community is made up of residential and commercial premises that will continue to need groceries and other goods, which are offered at this store in addition to alcohol.

Further details of our concerns will be prepared for the benefit of the Sub-Committee members in advance of the hearing.

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day	Month		Ye	ar	

If you have made representations before relating to the premises please state what they were and when you made them

 I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate I understand that if I do not comply with the above requirements my application will be rejected 	\boxtimes
IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATIO WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CO TO A FINE OF ANY AMOUNT. Part 3 – Signatures (please read guidance note 4)	ON. THOSE

Please tick ✓

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature			
Date	7 th December 2023		
Capacity	Police Sergeant		
Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)			
Post town		Post Code	
Telephone	number (if any)		
If you wou (optional)	If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)		

Notes for Guidance

yes

- 1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
- 2. The ground(s) for review must be based on one of the licensing objectives.
- 3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 4. The application form must be signed.
- 5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 6. This is the address which we shall use to correspond with you about this application.

22

Licensing Team Town Hall Annex St Stephen's Road Bournemouth BH2 6EA



Premises Licence Part A

Premises licence number: BH177977

Postal address of premises, or if none, ordnance survey map reference or description:	
Abracadabra Convenience Store 3 High Street	
Post town: Christchurch	Post Code: BH23 1AB

Telephone number: TBC

Licensable activities authorised by the licence: Supply of Alcohol

The times the licence authorises the carrying out of licensable activities:

Supply of Alcohol Monday - 07:00 to 23:00 Tuesday - 07:00 to 23:00 Wednesday - 07:00 to 23:00 Thursday - 07:00 to 23:00 Friday - 07:00 to 23:00 Saturday - 07:00 to 23:00

The opening hours of the premises:

Monday - 07:00 to 23:00 Tuesday - 07:00 to 23:00 Wednesday - 07:00 to 23:00 Thursday - 07:00 to 23:00 Friday - 07:00 to 23:00 Saturday - 07:00 to 23:00 Sunday - 07:00 to 23:00

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies: Alcohol will be consumed off the premises.

Part 2



Registered number of holder, for example company number, charity number (where applicable):

N/A

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:



Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

Annex 1 – Mandatory conditions

Mandatory Conditions (Sections 19,20,21 LA 2003)

- 1.1. There shall be no sale or supply of alcohol when there is no designated premises supervisor in respect of this premises licence or at a time when the said premises supervisor does not hold a personal licence or when his/her licence is suspended.
- 1.2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

The Licensing Act 2003 (Mandatory Conditions) Order 2014

1.3.

- 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 2. For the purposes of the condition set out in paragraph 1 -
- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula —

$$\mathsf{P} = \mathsf{D} + (\mathsf{D} \times \mathsf{V})$$

Where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

4 of 6

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the operating schedule

Prevention of Crime & Disorder

- 2.1. All staff working at the premises concerned with the sale of alcohol shall be trained with regard to the law on restricted sales (to persons under the age of 18 and/or who are intoxicated), conflict management and with regard to the terms and conditions of the premises licence. A written record of all staff training shall be maintained and kept on the premises and made available on request to an authorised officer of the Council or the Police.
- 2.2. A refusals book shall be maintained at the premises.
 - 2.2.1 The refusals book shall be checked and signed by one of the management staff on a weekly basis.
 - 2.2.2 The refusals book shall be kept on the premises and made available for inspection by Licensing, Police and other authorised officers.
- 2.3. The premises shall actively participate in any local Town Watch initiative, which is operational.
- 2.4. A CCTV system, shall be installed to cover all entry and exit points enabling frontal identification of every person entering in any light condition.
 - 2.4.1 The CCTV system shall continually record and cover areas where alcohol is kept for selection and purchase by the public, whilst the premises is open for licensable activities. It shall operate during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31days with correct date and time stamping.
 - 2.4.2 Recordings shall be made available immediately upon the request of Police or an authorised officer of the council throughout the preceding 31 day period. The CCTV system shall be updated and maintained according to police recommendations.
 - 2.4.3 A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorised council officer recent data or footage with the absolute minimum of delay when requested.
 - 2.4.4 CCTV shall be downloaded on request of the Police or authorised officer of the council.
 - 2.4.5 Appropriate signage advising customers of CCTV being in operation, shall be prominently displayed in the premises.
 - 2.4.6 A documented check of the CCTV shall be completed weekly to ensure all cameras remain operational and the 31 days storage for recordings is being maintained.

Prevention of Public Nuisance

- 2.5. No waste shall be removed from the premises during the hours of 22:00 and 08:00.
- 2.6. No deliveries other than that of newspapers shall take place between the hours of 22:00 and 08:00.
- 2.7. Staff shall encourage customers to leave quietly and have regard for residents.
- 2.8. Signs shall be displayed at the exit requesting customers to leave the area quietly, having regard for local residents.

2.9. All areas, including the outside of the premises shall be regularly monitored by staff and CCTV to ensure that the licensing objectives are being upheld.

Protection of Children from Harm

- 2.10. All staff working at the premises concerned with the sale of alcohol shall be trained in respect of the Licensing Objectives and in accordance with any guidance given by TSSW (Trading Standards South West) in relation to all age restricted goods.
 - 2.10.1 Refresher training shall be provided at least once every 6 months.
 - 2.10.2 A record of all staff training shall be maintained and kept on the premises and that record shall be signed by the person receiving the training and the trainer. The records shall be kept for a minimum of 12 months and made available on request to an authorised officer of the Council or the Police.
- 2.11. A Challenge 25 Policy shall be in operation at the premises, whereby anyone who looks under the age of 25 shall be required to provide proof of age.
 - 2.11.1 The only proof of age documents acceptable shall be UK photo driving licence, valid passport and ID cards bearing the PASS LOGO.
 - 2.11.2 Training on "No Proof of Age No Sale" shall be provided and records of that training shall be kept at the premises. Such records shall be made available on request to an authorised officer of the Council or Police.
 - 2.11.3 'Challenge 25' signage shall be displayed prominently on the premises.

Annex 3 – Conditions attached after a hearing by the licensing authority

None.

Annex 4 – Plans

This licence is issued in accordance with the plan M177977, dated 16th September 2020, as attached.



28

Licensing Team Town Hall Annex St Stephen's Road Bournemouth BH2 6EA



Premises Licence Part B

Premises licence number: BH177977

Postal address of premises, or if none, ordnance survey map reference or description:

Abracadabra Convenience Store 3 High Street Post town: Christchurch

Telephone number: TBC

Post Code: BH23 1AB

Licensable activities authorised by the licence: Supply of Alcohol

The times the licence authorises the carrying out of licensable activities: Supply of Alcohol: Monday to Sunday - 07:00 to 23:00

The opening hours of the premises: Monday to Sunday - 07:00 to 23:00

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies: Alcohol will be consumed off the premises.

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Mr Yunis Mohammad



Registered number of holder, for example company number, charity number (where applicable): N/A

Name of designated premises supervisor where the premises licence authorises the supply of alcohol:

Mr Yunis Mohammad

State whether access to the premises by children is restricted or prohibited:

N/A

Issued: 16 September 2020 Revised: 11 October 2023 [Full Variation] Mrs Nananka Randle

Licensing Manager

This page is intentionally left blank

APPENDIX 3



Chief Constable Amanda Pearson MSt (Cantab) www.**dorset**.police.uk

Mr Yunis Mohammed EE 3 High Street Christchurch Dorset BH23 1AB Drug & Alcohol Harm Reduction Team Bournemouth Police Station Madeira Rd Bournemouth BH1 1QQ Phone: 01202 227824 Email: <u>licensing@dorset.pnn.police.uk</u>

> Date: 21st August 2023 Our ref: 55230132217

WARNING LETTER

Dear Mr Mohammed

I am writing to you in your position as the Premises Licence Holder at EE.

The condition(s) below were not being met at the time of their visit on 8th August 2023.

On attendance, there was a sole male in the premises who told us he was not working there but 'looking after' the shop whilst the owner was shopping. The layout of the premises is not as per the plan. Illegal vapes were seized by Trading Standards. The following breaches were identified.

CONDITION	REMARKS
2.1 All staff shall be trained to a	
competent level including licensing law,	
drug awareness and shall be trained to	
Level 2 Award in Conflict Management.	
2.2 A refusals book shall be maintained at	
the premises	
2.3.1 The refusals book shall be checked	
and signed by one of the management	
staff on a weekly basis.	
2.3.2 The refusals book shall be kept on	
the premises and made available for	
inspection by Licensing, Police and other	
authorised officers.	
2.3 The premises shall actively participate	
in any local Town Watch initiative.	
2.6.2 Recordings shall be made available	
immediately upon the request of Police or	
an authorised officer of the council	
throughout the preceding 31-day period.	
The CCTV system shall be updated and	
maintained according to police	
recommendations.	

2.6.3 A staff member from the premises	
who is conversant with the operation of	
the CCTV system shall be on the	
premises at all times when the premises	
are open to the public. This staff member	
must be able to show a Police or	
authorised council officer recent data or	
footage with the absolute minimum of	
delay when requested.	
2.6.4 CCTV shall be downloaded on	
request of the Police or authorised officer	
of the council.	
2.6.5 Appropriate signage advising	
customers of CCTV being in operation,	
shall be prominently displayed in the	
premises.	
2.6.6 A documented check of the CCTV	
shall be completed weekly to ensure all	
cameras remain operational and the 31	
days storage for recordings is being	
maintained	
2.10 All staff working at the premises	
concerned with the sale of alcohol shall	
be trained in respect of the Licensing	
Objectives and in accordance with any	
guidance given by TSSW (Trading	
Standards South West) in relation to all	
age restricted goods.	
2.11.1 Refresher training shall be	
provided at least once every 6 months.	
2.11.2 A record of all staff training shall	
be maintained and kept on the premises	
and that record shall be signed by the	
person receiving the training and the	
trainer. The records shall be kept for a	
minimum of 12 months and made	
available on request to an authorised	
officer of the Council or the Police.	
2.12.2Training on "No Proof of Age – No	
Sale" shall be provided and records of	
that training shall be kept at the premises.	
Such records shall be made available on	
request to an authorised officer of the	
Council or Police.	

Details of this breach have been passed to the Licensing Authority for their information and any action as appropriate.

Regards,



Gareth Gosling 2551 Sergeant Drug and Alcohol Harm Reduction Team Prevention Department | Bournemouth Police Station, Dorset Police E: licensing@dorset.pnn.police.uk | T: (01202 227824) |



Mr Y Mohammad Abracadabra 3 High Street Christchurch Dorset BH23 1AB Drug & Alcohol Harm Reduction Team Bournemouth Police Station Madeira Rd Bournemouth BH1 1QQ Phone: 01202 227824 Email: licensing@dorset.pnn.police.uk

> Date: 26th October 2023 Our ref: 55230132217

WARNING LETTER

Dear Mr Mohammad

I am writing to you in your position as the Premises Licence Holder at Abracadabra.

The condition(s) below were not being met at the time of their visit on 25th October 2023.

CONDITION	REMARKS
2.3.1 The refusals book shall be checked and signed by one of the management staff on a weekly basis.	The refusals book was produced however it has not been signed off weekly. Additionally, the PLH advised that he does not document every refusal due to there being so many.
2.3. The premises shall actively participate in any local Town Watch initiative.	The premises does not participate in Town Watch.
2.6.3 A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorised council officer recent data or footage with the absolute minimum of delay when requested.	No one on the premises was able to operate CCTV due to the location of the hard drive in the ceiling void.
2.6.6 A documented check of the CCTV shall be completed weekly to ensure all cameras remain operational and the 31 days storage for recordings is being maintained.	No documented check log was produced; PLH stated that CCTV records for 25 days
2.11.2 A record of all staff training shall be maintained and kept on the premises and that record shall be signed by the person receiving the training and the trainer. The records shall be kept for a minimum of 12 months and made available on request to an authorised officer of the Council or the Police.	Staff training records were produced however they were poorly completed (for example, a page on restricted age products was marked as correctly completed however several of the answers were incorrect)

Details of this breach have been passed to the Licensing Authority for their information and any action as appropriate.

Regards,

Gareth Gosling 2551 Sergeant Drug and Alcohol Harm Reduction Team Prevention Department | Bournemouth Police Station, Dorset Police E: licensing@dorset.pnn.police.uk | T: (01202 227824) | This page is intentionally left blank


ABRACADABRA

REVIEW APPLICATION BY DORSET POLICE

EMAILS FROM OTHER PERSONS IN SUPPORT OF PREMISES

Number	Name	Support Ema
1	Jake Phillips	As a regular customer of abracadabra and a citizen of Christchurch I wish to make a representation regarding the challenge of the stores liscencing. Although of age now I have been visiting this store since opening, and am asked to show identification every single occasion, I do not believe this is any different for other children or students and therefore do not believe there is any malicious intent towards their sale of alcohol and other behind counter items. As a 17 year old trying to buy a lighter I thought it was unbelievable that they would not serve me however the store has strong morals held by all three of their employees and therefore wish to reinforce their side of this case.
2	Joshua Callow	I just want to thanks oxxo in Christchurch always kind and happy to see everyone they are very
		respectful and care about there policy. 👍 👍

This page is intentionally left blank

Agenda Item 6

LICENSING SUB-COMMITTEE



Report subject	Highcliffe Sports and Social Club, 387 Lymington Road, Christchurch, BH23 5EG – Review of Club Premises Certificate		
Meeting date	31 January 2024		
Status	Public Report		
Executive summary	To consider an application by Dorset Police for a review of the club premises certificate on the grounds that they believe the premises are not adhering to the requirements of the Licensing Act 2003 and not promoting the prevention of crime and disorder and public safety licensing objectives.		
	Dorset Police no longer have confidence that the premises are being operated to the expected standards.		
Recommendations	It is RECOMMENDED that:		
	Members consider the following options –		
	a) Modify the conditions of the certificate; and/or		
	 b) Exclude a licensable activity from the scope of the certificate; and/or 		
	 c) Suspend the certificate for a period not exceeding three months; or 		
	d) Revoke the certificate; or		
	e) Leave the certificate in its current state.		
	Members are asked to make a decision at the end of the hearing after all relevant parties have been given the opportunity to speak.		
	Members must give full reasons for their decision.		
Reason for recommendations	Where a review application by a responsible authority, or any other person, has been received the Scheme of Delegation set out in the Council's Constitution states that these applications should be dealt with by the Sub-Committee.		
	The Licensing Authority may only consider aspects relevant to the application that have been raised in the application.		

Portfolio Holder(s):	Councillor Kieron Wilson – Housing and Regulatory Services		
Corporate Director	Jillian Kay – Wellbeing		
Report Authors Sarah Rogers – Senior Licensing Officer			
Wards	Highcliffe & Walkford		
Classification	For Decision		

Background

- 1. An application for a review of the club premises certificate, under Section 51 of the Licensing Act 2003, by Dorset Police was received by the Licensing Authority on 22 November 2023.
- 2. The application relates to the prevention of crime and disorder and public safety licensing objectives. A copy of the application is attached at Appendix 1.
- 3. A map showing the location of the premises is attached at Appendix 2.
- 4. The premises have had the benefit of a club premises certificate since transition to the Licensing Act 2003 in 2005. Legacy Christchurch Borough Council records are not available to establish how long the premises had been licensed prior to then. A copy of the current club premises certificate is attached at Appendix 3.
- 5. A club premises certificate differs from a premises licence in that clubs may not sell alcohol to members of the public. The club may only supply alcohol to members and their guests. For the club to provide events to which members of the public can attend and purchase alcohol a temporary event notice (TEN) or premises licence will be required.
- 6. There is no requirement for a designated premises supervisor (DPS) on a club premises certificate. Only a person over 18 years of age nominated by the club can serve alcohol or but it for the club.
- 7. In order to quality for a club premises certificate, the following general conditions must be satisfied
 - a) Persons may not be admitted to membership, or be admitted as candidates for membership, to any of the privileges of membership, without an interval of at least two days between their nomination or application for membership and their admission.
 - b) Persons becoming members without prior nomination or application may not be admitted to the privileges of membership without an interval of at least two days between their becoming members and their admission.
 - c) The club is established and conducted in good faith as a club.
 - d) The club has at least 25 members.
 - e) Alcohol is not supplied, or intended to be supplied, to members on the premises otherwise than by or on behalf of the club.

- 8. Where a club supplies alcohol to members or guests the following additional conditions must be satisfied
 - a) The purchase of alcohol for the club, and the supply of alcohol by the club, are managed by a committee who members (a) are members of the club; have attained the age of 18 years; and (c) are elected by the members of the club.
 - b) No arrangements are, or are intended to be, made for any person to receive at the expense of the club any commission, percentage or similar payment on, or with reference to, purchases of alcohol by the club.
 - c) No arrangements are, or are intended to be, made for any person directly or indirectly to derive any pecuniary benefit from the supply of alcohol by or on behalf of the club to members or guests, apart from (a) any benefit accruing to the club as a whole; or (b) any benefit which a person derives indirectly by reason of the supply giving rise to contributing to a general gain from carrying on of the club.

Consultation

- 9. A copy of the review application was served on all responsible authorities and the licence holder on 22 November 2023.
- 10. The Senior Licensing Officer attended the premises on 23 November 2023 and delivered copies of the site notice for display. One notice was put at the main entrance to the premises and another on an advertising board at the entrance to the car park.
- 11. Two further copies of the notice were placed on the main public noticeboards of the Council offices at Bourne Avenue and St Stephen's Road.
- 12. A notice was also published on the Council's website.
- 13. No representations have been received from any of the responsible authorities or any other person.
- 14. 32 letters of support from members of the public have been received in support of the premises and the value of the club to them. Copies of the letters are attached at Appendix 4.
- 15. The manager of the premises Mary White has submitted a witness statement which is attached at Appendix 5.
- 16. The solicitor representing the premises has provided a skeleton argument for consideration ahead of the hearing. This has been provided to Dorset Police for information and is attached at Appendix 6.

Options Appraisal

- 17. Before making a decision, Members are asked to consider the following matters -
 - The application and submissions made by Dorset Police.
 - The submissions made by, or on behalf of the club.
 - The relevant licensing objectives, namely the prevention of crime and disorder and public safety.
 - The letters received in support of the club.

• The Licensing Act 2003, Regulations, Guidance and the Council's Statement of Licensing Policy.

Summary of financial implications

18. An appeal may be made against the decision of Members by Dorset Police or the holder of the club premises certificate to the Magistrates' Court which could have a financial impact on the Council.

Summary of legal implications

19. If Members decide on an option available to them which the applicant or licence holder does not agree to, they may appeal to the Magistrates' Court within a period of 21 days beginning with the day they are notified, in writing, of the decision.

Summary of human resources implications

20. There are no human resource implications.

Summary of sustainability impact

21. There is no sustainability impact.

Summary of public health implications

22. There are no public health implications.

Summary of equality implications

23. There are no equality implications.

Summary of risk assessment

24. There is no requirement for a risk assessment.

Background papers

BCP Council – Statement of Licensing Policy

SOLP-2020-2025 (bcpcouncil.gov.uk)

Hearing Regulations

The Licensing Act 2003 (Hearings) Regulations 2005 (legislation.gov.uk)

Revised Guidance issued under Section 182 of the Licensing Act 2003 (August 2023)

Revised guidance issued under section 182 of Licensing Act 2003 - GOV.UK (www.gov.uk)

Appendices

Appendix 1 – Copy Application Appendix 2 – Location Plan

Appendix 3 – Copy Current Club Premises Certificate Appendix 4 - Copy letters in support of Club Appendix 5 – Witness statement from Club Manager Appendix 6 – Skeleton Argument on behalf of the applicant.

This page is intentionally left blank

BCP Council

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Sergeant Gareth Gosling on behalf of the Chief Officer of Dorset Police

(Insert name of applicant)

apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description					
Highcliffe Sports & Social Club					
387 Lymington Road					
Highcliffe					
Post town	Post code (if known)				
Christchurch	BH23 5EG				

Name of premises licence holder or club holding club premises certificate (if known)

Highcliffe Sports & Social Club

Number of premises licence or club premises certificate (if known)

CP0010

Part 2 - Applicant details

I am	Please tick ✓ yes
1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)	
2) a responsible authority (please complete (C) below)	\boxtimes
3) a member of the club to which this application relates (please complete (A) below)	

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes			
Mr D Mrs D M	Aiss 🗌	Ms	Other title (for example, Rev)
Surname		First names	
I am 18 years old or over			Please tick ✓ yes
Current postal address if different from premises address			
Post town		Post Code	
Daytime contact telephone nu	mber		
E-mail address (optional)			

(B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address

Chief Officer of Dorset Police c/o Drug & Alcohol Harm Reduction Team Bournemouth Police Station 5 Madeira Road Bournemouth Dorset BH1 1QQ

Telephone number (if any)

E-mail address (optional) licensing@dorset.pnn.police.uk

This application to review relates to the following licensing objective(s)

1) the prevention of crime and disorder

2) public safety

3) the prevention of public nuisance

4) the protection of children from harm

Please tick one or more boxes ✓ ⊠

 \square

Please state the ground(s) for review (please read guidance note 2)

Public Safety & Prevention of Crime & Disorder

During the past 12 months this premise has experienced a variety of incidents and have received several visits/contact from Dorset Police and other Responsible Authorities in an attempt to improve the compliance and encourage the operators of the Club to promote the licensing objectives and adhere to the requirements of the Licensing Act 2003 relating to the provision of licensable activities under a Club Premises Certificate.

Despite these interventions, Dorset Police remain concerned that the individuals responsible for delivering the licensable activities are not adhering to the requirements of the Licensing Act 2003 and are not promoting the licensing objectives.

Dorset Police expect licence holders, designated premises supervisors and staff with responsibility for the provision of licensable activities with Clubs to consistently promote the licensing objectives, safeguard the public from the effects of crime and disorder and conduct themselves to the highest standard.

Dorset Police no longer have confidence that this Club is being operated to the expected standards.

Please provide as much information as possible to support the application (please read guidance note 3)

This application for a review of the Club Premises Certificate for Highcliffe Sports & Social Club, is being submitted by Dorset Police as we can evidence that this premises regularly undermines the licensing objectives of ensuring Public Safety and Preventing Crime & Disorder whilst failing to meet requirements of a Club Premises Certificate.

It is and always has been the intention of Dorset Police Drug & Alcohol Harm Reduction Team to engage and support licensees and clubs throughout Dorset to promote the four licensing objectives of Preventing Crime & Disorder, Preventing Public Nuisance, Promoting Public Safety and Protecting Children from Harm.

It is our expectation that all licensees and club operators will endeavour to meet these objectives and fulfil their duty to uphold these objectives and meet the conditions of their premises licence or club premises certificate.

Dorset Police received a report of an assault at the Highcliffe Sports & Social Club at 0052hrs on Sunday 11th December 2022, outside the permitted hours of operation. This was an unpleasant assault involved several males aged between 18-25, resulting in an unconscious male being kicked whilst laying on the ground inside the lobby of the premises. The Manager of the Club identified some of those involved in the altercation, however, would not support the Police in their enquiry due to being known to some of those involved. The members of the Sub-Committee will be invited to view CCTV of the incident during the hearing.

A visit was conducted by Dorset Police on the 15th December 2022 which identified a general lack of management at the premise. The attending Licensing Officer identified concerns relating to the verification of membership status for persons entering the premises and it was identified that the Club Management routinely permitted members to leave the building with glasses which is not permitted by the certificate conditions.

A Dorset Police Licensing Officer attended the Club with an Environmental Health Officer following reports of noise nuisance emanating from the club beyond the permitted times during the early hours of Sunday 11th March 2023. Officers noted that the management failed to engage with officers and accept responsibility for the shortfalls, instead attributing responsibility to the member who had booked the club for a function. Officers felt that there remained a distinct lack of control and oversight at the club and advised that they would pass details of the approved Training Package from South West Trading Standards to improve the knowledge and understanding of the staff responsible for the delivery of licensable activities.

On the 7th May 2023 Dorset Police received a report of a large fight that took place at Highcliffe Sports & Social Club, linked to a Christening celebration. Several customers/members of the club were involved in restoring order prior to Police attendance and no complaints were forthcoming from any of the individuals involved.

A follow up visit was conducted by Dorset Police on the 18th May 2023, in response to the above incident, and advice offered to the management regarding the provision of Security Industry Authority-accredited contractors.

A Dorset Police Licensing Officer attended the club on the 10th June 2023 during the Highcliffe Food & Music Festival. When questioned whether all persons present were members of the club, the manager on that day became aggressive and suggested that they could only attract new members to the club if they opened to non-members. The Licensing Officer in attendance proposed that the club apply for a Premises Licence which would permit the use of the premise by non-members.

On Saturday 19th August 2023, Dorset Police were called to a report of an aggressive member,

also identified as one of the managers of the premises. This individual had been reported as being aggressive, refusing to leave, abusive to staff and had threatened to throw items at them for refusing to serve him. The staff had been advised to refuse service by the senior Manager of the club who later refused to cooperate with the Police when contacted.

On the 4th August 2023 a letter was sent to Highcliffe Sports & Social Club advising of the minimum standard required of all Club Premises Certificate Holders on behalf of Dorset Police and BCP Council. This included key requirements concerning the restrictions of use by those that are not members of the club.

On the 9th September 2023 Dorset Police became aware of a Wrestling event, intended to attract both members and non-members to the club, and liaised with the Licensing Authority who contacted the club to advise of the non-compliance of the event. The response from the club indicated that they regularly welcomed non-members to the club for specific events and dismissed the need to apply for any additional permission (Temporary Event Notice) or Premises Licence.

Despite further correspondence from the Licensing Authority, there have since been further advertisements for events, aimed at attracting members and non-members to the club, without any additional permission or licence.

Finally, Dorset Police are currently investigating an incident of assault associated with the premise that occurred in October 2023. Further details will be available to the members of the Sub-Committee in advance of the hearing.

Dorset Police invite the Sub-Committee to consider all of the options available to them under the Licensing Act 2003 with particular consideration to be given to revocation of the Club Premises Certificate as we do not consider at this time that the other options available to the Sub-Committee would sufficiently meet the intentions of Licensing Act 2003 Section 182 Guidance given that the club management have willingly, and knowingly, failed to make attempts to comply with the requirements of a club premises certificate whilst also failing to promote the licensing objectives.

Dorset Police invite the members of the Licensing Sub-Committee to take this opportunity to stand alongside Dorset Police in taking a proportionate but effective approach to tackling licensed premises and clubs that fail to meet their fundamental responsibilities to promote the safety of the public and meet basic statutory requirements.

Further details concerning the above incidents, where appropriate, will be produced for consideration of the Sub-Committee in due course and in advance of the Sub-Committee hearing.

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day	Month	Year	

If you have made representations before relating to the premises please state what they were and when you made them

	P	lease tick ✓
yes		
• I have sent copies of this form and enclos and the premises licence holder or club he as appropriate		
 I understand that if I do not comply with application will be rejected 	the above requirements my	\boxtimes
IT IS AN OFFENCE, UNDER SECTION 158 A FALSE STATEMENT IN OR IN CONNECT WHO MAKE A FALSE STATEMENT MAY T TO A FINE OF ANY AMOUNT.	ION WITH THIS APPLICAT	ION. THOSE
Part 3 – Signatures (please read guidance note	4)	
Signature of applicant or applicant's solicitor of guidance note 5). If signing on behalf of the app		
Signature		
Date 22 November 2023		
Capacity Police Sergeant		
Contact name (where not previously given) and with this application (please read guidance note		ence associated
Post town	Post Code	
Telephone number (if any)		
If you would prefer us to correspond with you (optional)	using an e-mail address your e-	mail address
Notes for Guidance		

- 1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
- 2. The ground(s) for review must be based on one of the licensing objectives.
- 3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 4. The application form must be signed.
- 5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.

52

6. This is the address which we shall use to correspond with you about this application.

APPENDIX 2



Highcliffe Sports and Social Club, 387 Lymington Road

This page is intentionally left blank

Licensing Act 2003 Club Premises Certificate

Club Details

NAME OF CLUB IN WHOSE NAME THIS CERTIFICATE IS GRANTED AND RELEVANT POSTAL ADDRESS OF CLUB

HIGHCLIFFE SPORTS AND SOCIAL CLUB

387 LYMINGTON ROAD, HIGHCLIFFE, CHRISTCHURCH, DORSET, BH23 5EG.

IF DIFFERENT FROM ABOVE THE POSTAL ADDRESS OF CLUB PREMISES TO WHICH THE CERTIFICATE RELATES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Not applicable

WHERE THE CLUB PREMISES CERTIFICATE IS TIME LIMITED THE DATES

Not applicable

QUALIFYING CLUB ACTIVITIES AUTHORISED BY THE CERTIFICATE

- a performance of a play
- an exhibition of a film
- an indoor sporting event
- a boxing or wrestling entertainment
- a performance of live music
- any playing of recorded music
- a performance of dance
- entertainment of a similar description to that falling within a performance of live music, any playing of recorded music or a performance of dance
- entertainment facilities for making music
- entertainment facilities for dancing
- entertainment of a similar description to that falling within entertainment facilities for making music or dancing
- the supply of alcohol

THE TIMES THE CERTIFICATE AUTHORISES THE CARRYING OUT OF QUALIFYING CLUB ACTIVITIES

Activity (and Area if applicable)	Description	Time From	Time To	
A. Performance of a play (Indoors)				
	Monday - Saturday	9:00am	11:30pm	
	Sunday	9:00am	11:00pm	
B. Exhibition of films (Indoors)				
	Monday - Saturday	9:00am	11:30pm	
	Sunday	9:00am	11:00pm	
C. Indoor sporting event				
	Sunday - Thursday	8:00am	11:30pm	
	Friday - Saturday	8:00am	Midnight	
D. Boxing or wrestling entertainmen	t (Indoors)			
- •	Sunday - Thursday	8:00am	11:30pm	

BCP Council

Telephone 01425 273827

CP0010



CP0010

Licensing Act 2003 Club Premises Certificate

THE TIMES THE CERTIFICATE AUTHORISES THE CARRYING OUT OF QUALIFYING CLUB ACTIVITIES continued .. Activity (and Area if applicable) Description Time From Time To D. Boxing or wrestling entertainment (Indoors) continued ... Friday - Saturday 8:00am Midnight E. Performance of live music (Indoors) Monday - Saturday 11:00am Midnight Sunday 11:30am 11:30pm F. Playing of recorded music (Indoors) Monday - Sunday 9:00am Midnight G. Performance of dance (Indoors) Monday - Sunday 8:30am 11:30pm H. Entertainment of a similar description to that falling within E, F, or G (Indoors) Sunday - Thursday 8:00am 11:30pm Friday - Saturday 8:30am Midnight I. Provision of facilities for making music (Indoors) 9:00am Monday - Sunday 11:30pm J. Provision of facilities for dancing (Indoors) 8:30am Monday - Sunday Midnight K. Provision of facilities for entertainment of a similar description to that falling within I or J (Indoors) Monday - Sunday 9:00am Midnight L. the supply of alcohol by or on behalf of a club member for consumption ON and OFF the premises Monday - Saturday 11:00am Midnight 11:30am 11:30pm Sunday

THE OPENING HOURS OF THE CLUB		
Description	Time From	Time To
Monday - Saturday	8:00am	12:30am
Sunday	8:00am	Midnight

WHERE THE CERTIFICATE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- L. the supply of alcohol by or on behalf of a club member for consumption ON and OFF the premises

ANNEXES

NON-STANDARD TIMINGS

The premises are permitted to supply alcohol until 00:30hrs and remain open until 01:00hrs on the following occasions:

Annual Dinner Dance Annual Charity event Annual Summer Ball



CP0010

Licensing Act 2003 Club Premises Certificate

ANNEXES continued ...

Highcliffe Carnival Club Christmas Party New Years Eve Club

ANNEX 1 - MANDATORY CONDITIONS

- 1. Admission of children (under the age of 18) to any exhibition of films must be restricted in accordance with the film classification body designated as the authority under Section 4 of the video Recordings Act 1984.
- 2. Where the film classification body is not specified or the relevant licensing authority has notified the club which holds the certificate under Section 74 (3)(b) of the Licensing Act 2003, the admission of children must be restricted in accordance with any recommendation made by the Licensing Authority.
- 3. (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children -

- a) games or other activities which require or encourage, or are designed to require or encourage, individuals to
 - i. drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - ii. drink as much alcohol as possible (whether within a time limit or otherwise);
- b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
- c) provision of free or discounted alcohol or any other thing as a prize to encourage or



CP0010

Licensing Act 2003 Club Premises Certificate

ANNEXES continued ...

reward the purchase and consumption of alcohol over a period of 24 hours of less;

- d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on
 - i. the outcome of a race, competition or other event or process, or ii.the likelihood of anything occurring or not occurring;
- e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
- 4. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 5. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
- 6. (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.

(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

- 7. The responsible person shall ensure that -
 - a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -

i. beer or cider: ½ pint;
ii.gin, rum, vodka or whisky: 25 ml or 35 ml; and
iii. still wine in glass: 125 ml; and

b) customers are made aware of the availability of these measures.



CP0010

Licensing Act 2003 Club Premises Certificate

ANNEXES continued ...

ANNEX 2 - CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

8. A CCTV system will be operated and maintained at the premises.

9. Signs will be displayed near exits requesting members and guests to respect the needs of local residents by leaving the club and car park quietly.

10. Persons under the age of 18 have to be accompanied by an adult member.

11. Persons who appear to be under the age of 18 will not be supplied with alcohol until their age has been satisfactorily established by means of acceptable proof of age.

12. No drinking glasses shall be taken outside the premises.

13. Any person under 18 years of age must be accompanied by a person over 18 years of age.

14. Children are not permitted at the bar.

ANNEX 3 - CONDITIONS ATTACHED AFTER A HEARING BY THE LICENSING AUTHORITY

N/A

Please note that this licence will not override any other restrictions or covenants that apply to the premises.

Certificate issued June 2013
NON-STANDARD TIMINGS

The premises are permitted to supply alcohol until 00:30hrs and remain open until 01:00hrs on the following occasions:

Annual Dinner Dance Annual Charity event Annual Summer Ball Highcliffe Carnival Club Christmas Party New Years Eve Club

ANNEX 1 - MANDATORY CONDITIONS



CP0010

Licensing Act 2003 Club Premises Certificate

ANNEXES continued ...

- 1. Admission of children (under the age of 18) to any exhibition of films must be restricted in accordance with the film classification body designated as the authority under Section 4 of the video Recordings Act 1984.
- 2. Where the film classification body is not specified or the relevant licensing authority has notified the club which holds the certificate under Section 74 (3)(b) of the Licensing Act 2003, the admission of children must be restricted in accordance with any recommendation made by the Licensing Authority.
- 3. (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children -

- a) games or other activities which require or encourage, or are designed to require or encourage, individuals to
 - i. drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - ii. drink as much alcohol as possible (whether within a time limit or otherwise);
- b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
- c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours of less;
- d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on
 - i. the outcome of a race, competition or other event or process, or



CP0010

Licensing Act 2003 Club Premises Certificate

ANNEXES continued ...

ii.the likelihood of anything occurring or not occurring;

- e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
- 4. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 5. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
- 6. (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.

(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

- 7. The responsible person shall ensure that -
 - a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures
 - i. beer or cider: 1/2 pint;
 - ii.gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - iii. still wine in glass: 125 ml; and
 - b) customers are made aware of the availability of these measures.

ANNEX 2 - CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

8. A CCTV system will be operated and maintained at the premises.

9. Signs will be displayed near exits requesting members and guests to respect the needs of local residents by leaving the club and car park quietly.



CP0010

Licensing Act 2003 Club Premises Certificate

ANNEXES continued ...

10. Persons under the age of 18 have to be accompanied by an adult member.

11. Persons who appear to be under the age of 18 will not be supplied with alcohol until their age has been satisfactorily established by means of acceptable proof of age.

12. No drinking glasses shall be taken outside the premises.

13. Any person under 18 years of age must be accompanied by a person over 18 years of age.

14. Children are not permitted at the bar.

ANNEX 3 - CONDITIONS ATTACHED AFTER A HEARING BY THE LICENSING AUTHORITY

N/A

Please note that this licence will not override any other restrictions or covenants that apply to the premises.

Certificate issued June 2013



Licensing Act 2003 CP0010 Club Premises Certificate Summary

Club Details

NAME OF CLUB IN WHOSE NAME THE CERTIFICATE IS GRANTED AND RELEVANT REGISTERED POSTAL ADDRESS OF CLUB

HIGHCLIFFE SPORTS AND SOCIAL CLUB

387 LYMINGTON ROAD, HIGHCLIFFE, CHRISTCHURCH, DORSET, BH23 5EG.

Telephone 01425 273827

IF DIFFERENT FROM ABOVE THE POSTAL ADDRESS OF CLUB PREMISES TO WHICH THE CERTIFICATE RELATES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Not applicable

WHERE THE CLUB PREMISES CERTIFICATE IS TIME LIMITED THE DATES

Not applicable

QUALIFYING CLUB ACTIVITIES AUTHORISED BY THE CERTIFICATE

- a performance of a play
- an exhibition of a film
- an indoor sporting event
- a boxing or wrestling entertainment
- a performance of live music
- any playing of recorded music
- a performance of dance
- entertainment of a similar description to that falling within a performance of live music, any playing of recorded music or a performance of dance
- entertainment facilities for making music
- entertainment facilities for dancing
- entertainment of a similar description to that falling within entertainment facilities for making music or dancing
- the supply of alcohol

THE TIMES THE CERTIFICATE AUTHORISES THE CARRYING OUT OF QUALIFYING CLUB ACTIVITIES

Activity (and Area if applicable)	Description	Time From	Time To	
A. Performance of a play (Indoors)				
	Monday - Saturday	9:00am	11:30pm	
	Sunday	9:00am	11:00pm	
B. Exhibition of films (Indoors)				
	Monday - Saturday	9:00am	11:30pm	
	Sunday	9:00am	11:00pm	
C. Indoor sporting event				
	Sunday - Thursday	8:00am	11:30pm	
	Friday - Saturday	8:00am	Midnight	



Licensing Act 2003 CP0010 Club Premises Certificate Summary

Activity (and Area if applicable)	Description	Time From	Time To	
D. Boxing or wrestling entertainme	nt (Indoors)			
	Sunday - Thursday	8:00am	11:30pm	
	Friday - Saturday	8:00am	Midnight	
E. Performance of live music (Indo	ors)			
	Monday - Saturday	11:00am	Midnight	
	Sunday	11:30am	11:30pm	
F. Playing of recorded music (Indoors)				
	Monday - Sunday	9:00am	Midnight	
G. Performance of dance (Indoors				
	Monday - Sunday	8:30am	11:30pm	
H. Entertainment of a similar desci	iption to that falling within E, F, or	G (Indoors)		
	Sunday - Thursday	8:00am	11:30pm	
	Friday - Saturday	8:30am	Midnight	
I. Provision of facilities for making	music (Indoors)			
-	Monday - Sunday	9:00am	11:30pm	
J. Provision of facilities for dancing	(Indoors)			
	Monday - Sunday	8:30am	Midnight	
K. Provision of facilities for enterta	inment of a similar description to the	hat falling within I or J	(Indoors)	
	Monday - Sunday	9:00am	Midnight	
L. the supply of alcohol by or on b	ehalf of a club member for consur	nption ON and OFF th	e premises	
	Monday - Saturday	11:00am	Midnight	
	Sunday	11:30am	11:30pm	

THE OPENING HOURS OF THE CLUB			
	Description	Time From	Time To
	Monday - Saturday	8:00am	12:30am
	Sunday	8:00am	Midnight

WHERE THE CERTIFICATE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- L. the supply of alcohol by or on behalf of a club member for consumption ON and OFF the premises

STATE WHETHER ACCESS TO THE CLUB PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED





I have prepared these plans from information and documents filed at Local Authority Offices & from my own inspection of the premises and can testify as to the accuracy thereof. Plans sheet Land 2 16.04.05 signed 16.04.05 Demphillerity. D.J. Early سترين والسالي وال GROUND FLOOR-EXISTING. Scale 1:00 wall-site boundary SHEET | OF 2 HIGHCLIFFE SPORTS \$ SOCIAL CLUB 387, LYMINGTON ROAD HIGHCLIFFE CHRISTCHURCH DORSET PLANNING & BUILDING DESIGN D. J. Early HNC., HND (Dist.) 23, Wortley Road Highcliffe, Christchurch. 01425 273804 Dorset BH23 5DR iss 1. licencing 16.04.05

APPENDIX 4

HIGHCLIFFE SPORTS AND SOCIAL CLUB REVIEW OF CLUB PREMISES CERTIFICATE LETTERS IN SUPPORT OF PREMISES

Letter #	
1	Dear Sarah,
	We are emailing in support of Highcliffe Sports and Social Club.
	As a family, we have been attending the club since early 2023, and both adults and children love it there. Nathan and Mary extend a warm welcome to every visitor, and provide lots of activities and events for the community.
	We know from speaking to other people that some of the older residents in particular would feel very lost and lonely indeed without the club. It's a real "home from home" for them, as it is for us and our children.
	Events we've attended this year include the Year 6 leavers' party for Highcliffe St. Mark Primary School, and the Halloween party.
	We would be lost ourselves without the social club, but know it means even more to many local residents.
	Please reissue the club's premises licence, so that the dedicated team behind this hub of Highcliffe can keep up the good work.
	Yours sincerely,
	Tracy Jackson and Rob Parkes.
2	Good morning, I'm sending this email regarding the review of the above premises licence.
	I moved to Highcliffe along with my sister December 2022 and have been a member ever since.
	The club is family friendly and so my Grandchildren that live in Bournemouth often attend with their parents ,my other grown up kids often attend when down to visit .
	They are very welcoming and have many community events throughout the week . Many elderly use this for afternoon bingo and some like an elderly lady called Brenda that often visits just come in for a chat and a cup of tea .

	They have a dance club for young teenagers on a Saturday, mother and Toddler club and after school events.
	I have never witnessed any issues here at all .
	There is a young gentleman who I don't know his sir name but first name is lan ,he is not a member and not allowed in due to his mental health issues and alcohol issues , this gentlemen I believe has caused many an issue as he would often shoplift at Tesco or Tesco and get drunk on the bench outside .
	The police have been called out many a time for this aswell a the ambulance service but never for him being allowed access to the social club .
	The ambulance service would come in however to speak to a member to arrange care as this person sometimes would given a place to sleep as he is homeless .
	I believe that due to many of the calls for the emergency service to the behaviour of this individual who is not allowed in but seen drunk on a bench or shoplifting this can wrongly be seen as something the Social Club had a hand to when he is not on their premises at all .
	This club is a vital resource to the community and also Highcliffe Food Festival and would not like to see this club loose their licence ,especially for no fault of their own
	MANY thanks
	Darren Norris
3	Good morning, I'm sending this email regarding the review of the above premises licence.
3	Good morning, I'm sending this email regarding the review of the above premises licence. I moved to Highcliffe along with my brother December 2022 and have been a member ever since.
3	I moved to Highcliffe along with my brother December 2022 and have been a member ever
3	I moved to Highcliffe along with my brother December 2022 and have been a member ever since. The club is family friendly and so my nephew and his family that live in Bournemouth often
3	I moved to Highcliffe along with my brother December 2022 and have been a member ever since. The club is family friendly and so my nephew and his family that live in Bournemouth often attend. Other family members often attend when down to visit .
3	I moved to Highcliffe along with my brother December 2022 and have been a member ever since. The club is family friendly and so my nephew and his family that live in Bournemouth often attend. Other family members often attend when down to visit . They are very welcoming and have many community events throughout the week . Many elderly use this for afternoon bingo and some like an elderly lady called Brenda that
3	I moved to Highcliffe along with my brother December 2022 and have been a member ever since. The club is family friendly and so my nephew and his family that live in Bournemouth often attend. Other family members often attend when down to visit . They are very welcoming and have many community events throughout the week . Many elderly use this for afternoon bingo and some like an elderly lady called Brenda that often visits just come in for a chat and a cup of tea . They have a dance club for young teenagers on a Saturday, mother and Toddler club and
3	I moved to Highcliffe along with my brother December 2022 and have been a member ever since. The club is family friendly and so my nephew and his family that live in Bournemouth often attend. Other family members often attend when down to visit . They are very welcoming and have many community events throughout the week . Many elderly use this for afternoon bingo and some like an elderly lady called Brenda that often visits just come in for a chat and a cup of tea . They have a dance club for young teenagers on a Saturday, mother and Toddler club and after school events as well as keep fit.
3	I moved to Highcliffe along with my brother December 2022 and have been a member ever since. The club is family friendly and so my nephew and his family that live in Bournemouth often attend. Other family members often attend when down to visit . They are very welcoming and have many community events throughout the week . Many elderly use this for afternoon bingo and some like an elderly lady called Brenda that often visits just come in for a chat and a cup of tea . They have a dance club for young teenagers on a Saturday, mother and Toddler club and after school events as well as keep fit. They recently held a Macmillan tea morning and raised a lot of money for the charity.
3	I moved to Highcliffe along with my brother December 2022 and have been a member ever since. The club is family friendly and so my nephew and his family that live in Bournemouth often attend. Other family members often attend when down to visit . They are very welcoming and have many community events throughout the week . Many elderly use this for afternoon bingo and some like an elderly lady called Brenda that often visits just come in for a chat and a cup of tea . They have a dance club for young teenagers on a Saturday, mother and Toddler club and after school events as well as keep fit. They recently held a Macmillan tea morning and raised a lot of money for the charity. I have never witnessed any issues here at all . This club is a vital resource to the community and also Highcliffe Food Festival and I would
3	I moved to Highcliffe along with my brother December 2022 and have been a member ever since. The club is family friendly and so my nephew and his family that live in Bournemouth often attend. Other family members often attend when down to visit . They are very welcoming and have many community events throughout the week . Many elderly use this for afternoon bingo and some like an elderly lady called Brenda that often visits just come in for a chat and a cup of tea . They have a dance club for young teenagers on a Saturday, mother and Toddler club and after school events as well as keep fit. They recently held a Macmillan tea morning and raised a lot of money for the charity. I have never witnessed any issues here at all . This club is a vital resource to the community and also Highcliffe Food Festival and I would not like to see this club loose their licence, especially for no fault of their own .

	Wendy Norris
4	Hi I understand the above club is currently awaiting confirmation of its further licensing. I would like to place on record how important the club is to me as a local pensioner. I am a regular visitor and I have always felt safe and well looked after when I am there. I believe Nathan in particular and his team are responsible and caring. The facilities and programme seem to offer something for all members of the community. I sincerely hope the club remains in its current form as a focal point for the community for years to come. Thank you Trevor Hawkins
5	The community needs a club such as this as an alternative to expensive pubs which seem more biased towards food than just socialising. It also serves the local area with a venue where a hall can be hired for many different events such as children's performing arts, birthday parties, arts and crafts sales, to name but a few. I have been a member there for 5 years having retired to Highcliffe and use the venue regularly to play snooker, watch games of rugby, football and other sports with like minded people as well as just dropping in for a casual drink. As us engineers say " if it ain't bust don't fix it "so why change a community asset. Yours
6	To Whom It May Concern, I am writing to express our utmost appreciation and commendation for the exceptional support and service provided by the Highcliffe Sports and Social Club. As the Director of Barton Court Studios Performing Arts School, I have had the pleasure of collaborating with Highcliffe on numerous occasions, utilising their main hall for our rehearsals and events. Our academy, consisting of approximately 80 enthusiastic young performers, has found a second home in the inviting and spacious main hall of Highcliffe Sports and Social Club. The hall has proven to be an ideal space, equipped with all necessary amenities, allowing us to conduct our rehearsals seamlessly in preparation for our shows. Furthermore, our monthly Open Mic Night has been an incredible platform for families and budding artists, providing them with the invaluable opportunity to showcase their talents on a professional stage. This event has been made possible by the graciousness and unwavering support of Highcliffe.

	I must specifically acknowledge the exceptional assistance and dedication of Nathan and Mary. Their remarkable generosity, tireless efforts, and unwavering commitment have played
	an integral role in realising the dreams of our performers. Their support has been invaluable
	in ensuring the success of our events at Highcliffe.
	Moreover, I commend the entire staff at Highcliffe Sports and Social Club for their
	professionalism and hospitality. Their consistent efforts and courteous demeanour have contributed significantly to our positive experiences during our time at the venue.
	The convenience of the well-maintained car park has been a tremendous asset, facilitating the safe drop-off and pick-up of our students by their parents, ensuring a smooth and secure
	environment for all involved.
	In summary, I cannot speak highly enough of Highcliffe Sports and Social Club and the
	wonderful experiences we have had collaborating with them. Their unwavering support has
	been instrumental in nurturing the talents and aspirations of our young performers.
	Thank you once again for the outstanding support and services provided by Highcliffe Sports
	and Social Club. We look forward to continuing our partnership and creating more memorable events together.
	Cassie Summerfield
	Barton Court Studios
_	
7	To Whom It May Concern,
	We wanted to send this email to say how great the social club is for Highcliffe.
	They are always involved in the Food Festival and its always a fantastic turn out.
	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great
	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community.
	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at
	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset.
	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at
	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at the social club.
	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at the social club. Best wishes, Nicola Matthews, Owner.
8	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at the social club. Best wishes,
8	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at the social club. Best wishes, Nicola Matthews, Owner. Hello I am writing to you to express my horror hearing that the highcliffe social club may close
8	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at the social club. Best wishes, Nicola Matthews, Owner. Hello
8	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at the social club. Best wishes, Nicola Matthews, Owner. Hello I am writing to you to express my horror hearing that the highcliffe social club may close down / have its license taken. I am a young mum who cannot afford to go out to many places, but Mary and the managers
8	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at the social club. Best wishes, Nicola Matthews, Owner. Hello I am writing to you to express my horror hearing that the highcliffe social club may close down / have its license taken. I am a young mum who cannot afford to go out to many places, but Mary and the managers create an affordable friendly welcoming place for families to gather and I absolutely depend
8	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at the social club. Best wishes, Nicola Matthews, Owner. Hello I am writing to you to express my horror hearing that the highcliffe social club may close down / have its license taken. I am a young mum who cannot afford to go out to many places, but Mary and the managers create an affordable friendly welcoming place for families to gather and I absolutely depend on this place! They run a playgroup which my 2 year old loves, various clubs for children as well as bingo / events on weekends which my whole family enjoy. You can get food and
8	They are always involved in the Food Festival and its always a fantastic turn out. The management are a lovely bunch, always very helpful and popular with the community. It great to see local business get involved with the high-street and the Social club is a great asset. We have been in Highcliffe in business for 10 years now and we enjoy seeing the team at the social club. Best wishes, Nicola Matthews, Owner. Hello I am writing to you to express my horror hearing that the highcliffe social club may close down / have its license taken. I am a young mum who cannot afford to go out to many places, but Mary and the managers create an affordable friendly welcoming place for families to gather and I absolutely depend on this place! They run a playgroup which my 2 year old loves, various clubs for children as

K	Kind regards				
	Charlotte Morris				
9					
	BCP CO	UNCI			
		Constanting of the second s			
	Tel: 07930405379 11 DE E-mail: <u>sms.schofield@googlemail.com</u>	L 2023			
	Address: 15 Evans Avenue, Digital M	ail Room			
	Sutton in Ashfield,				
	NG172GF. 6 th December, 2023.				
	Ref: Highcliffe Sports & Social Club : Licensing Act 2003: Section 51-Licensing Objectives				
	Dear Sir or Madam,				
	I write to you in respect of the above premises.				
	l assume that in regards to the above notice, there are some issues related to the site.				
	As a person who has some minor involvement in the business as their stock auditor, I am registering a measure of surprise. I visit site approx x6 per annum.				
	I base this on the fact that since the full commencement of trade since COVID restrictions, the Club seems to be fully				
	 immersed in the community from the margins I view. In that:- The Club seems to promote itself as a place where lonely and vulnerable persons go-on occasions those 				
	take a hot drink and a chat.				
	 The Club supports (in the function area) Mums & Toddlers groups, again as a support netw community at large. 	ork in the			
	 From discussions in the summer, the Club seem to have actively attempted to harness local community relations with migrant workers joining the Club membership and frequenting. I do not see this in any other social Clubs on my client database. 				
	 It goes without saying, the Club hosts bingo sessions for pensioner members-again potenti. 	ally vulnerable			
	people, who need personal interaction for obvious reasons.				
	 On at least two occasions, I believe the Club officers have attempted, regretfully failing, to offenders into the workforce. 	rehabilitate			
	 I believe the Club's membership overall has risen rapidly in the last years noted, resulting in 	n a trade uplift.			
	I did attempt to review the noted application record, but cannot access anything specific related to t	he bugineer on			
	the website quoted.	ne pusitiess off			
	I trust the notes above, do give a reflection, perhaps a distant one, of matters I regularly see at the si	ite in question.			
S	Sharon Scofield				
S	SM Support				

	Dear Sil,
	HIGHLLIFFE SPORTS & SOCIAL CLUB - RENIEW OF PREMISES LICENCE.
	with reference to the renewal at the. clubs licence we woodd hope you will bore on whis toworabley The Club has been much improved by the present manager and committee. Mary and Nathan work really have to continuously my to update and improve the Club. may are always coming up with new ideas for entertainment etc. The club is an asset to the local community and visitors alite.
	Mr and Mrs F White
11	Hello, I hope this letter finds you well. I am writing to you as a concerned member of the Highcliffe community to express the vital importance of the Highcliffe Social Club and to appeal against the potential revocation of its alcohol license. The club serves as a cornerstone of our community, and its closure would have severe repercussions for the well-being of our residents, particularly the elderly population.
	The Highcliffe Social Club is not merely a venue for socializing; it is the heartbeat of our community, providing a safe and welcoming space for older Highcliffe residents. The club caters to a demographic that often finds limited options in a hub for social activities, the Highcliffe Social Club plays a crucial role in combatting loneliness and fostering a sense of belonging among our elderly population.
	Moreover, the club is a central hub for various community events and charitable activities. It has consistently hosted events that bring our community together, contributing to the social fabric that
	binds us. From charity fundraisers to community outreach programs, the Highcliffe Social Club has been an instrumental force in making our neighborhood a better place for everyone.
----	---
	I understand that the decision to revoke the alcohol license may stem from concerns related to alcohol-related incidents. While safety is of paramount importance, I would like to emphasize that the Highcliffe Social Club has been a responsible establishment, diligently adhering to all relevant regulations and standards. The benefits it brings to the community far outweigh any isolated incidents that may have occurred.
	Closing the Highcliffe Social Club would not only mean the loss of a cherished community institution but also a blow to the overall well-being of our residents. The elderly population, in particular, relies on the club for social interaction, mental stimulation, and a sense of purpose. Without the club, they would be deprived of an essential support system that contributes significantly to their quality of life.
	I kindly request that you consider the broader impact of revoking the alcohol license on our community before making a final decision. I am confident that with the implementation of appropriate measures, the Highcliffe Social Club can continue to thrive and contribute positively to our community.
	Thank you for your time and consideration. I trust that you will make a decision that reflects the best interests of the Highcliffe community.
	Sincerely, Dean Davis
12	Good evening, I'm emailing as I do not support the police in there licensing review, my self and my family rely on Highcliffe club, my grandfather visits regularly and I attend the toddler the club, the staff and management are a gods send, Here's a little poem I wrote about the club
	In Highcliffe town, by the seaside so grand, Nathan and Mary run a club, quite unplanned. A sports and social hub where laughter takes flight, A place where all ages mingle, day and night.
	Bowling balls roll, poker cards flip, In this lively space, where friendships grip. Darts hitting bullseyes, pool cues in hand, A bar where fun and games were surely planned.
	Nathan hails from the North, with charm so rare, In this coastal retreat, he's found his lair. Mary, his partner, with a heart so wide, Together they built a haven, side by side.
	A son and two daughters, with giggles and glee, In this club of joy, a family so free. A seaside escape where waves gently roll, A playground for the young, a haven for the old.
	Jenny, the mother, with tarot cards keen, Reads futures with wisdom, serene and serene. In the club by the sea, under the moon's glow, Her predictions add magic, a mystical flow.
	Bowling lanes echo with laughter and cheer, Poker faces bluff, but the truth is clear. Pool balls collide with a satisfying crack, Darts find their targets, no need to backtrack.
	A melting pot of ages, a harmonious blend, Where the young and old together transcend. In Highcliffe's embrace, by the ocean's side, Nathan and Mary's club is where memories reside.

	So here's to the club, where joy never ends, To Nathan, Mary, and all their dear friends. In Highcliffe town, by the sparkling sea, A haven of love, laughter, and camaraderie Once again I do not support the police, we really need this club! Thank you Katie White
13	Good morning, I am writing this email to support Highcliffe social club. I support the club and I think it's a great place for the community as there is nowhere else like this to go in Highcliffe. There are so many activities for different age groups here and the community will be missing something if the club goes. Thank you, Lauren Mainzinger
14	Good Morning, my name is Mr Alan Newman, I have served the local Christchurch- Highcliffe area now for over 30 years in business. I own Advanced Auto Repairs Ltd based in Airfield Road and have been a member of the social club for 2 years now. In the 2 years that I have been a member I have attended several functions one of which was the Peaky Blinders event. This event was amazing fun and was very well organised. I am writing this email to you as I understand that you are intending to try and shut the club due to several incidents that have taken place over the past 6 months. Firstly this club is a life line for the elderly, and for many of them it is there only chance to get out for a social connection with others, being lonely is not fun, speaking to no one for days on end is sole destroying. Secondly the club serves everyone in the local area offering all sorts of different events which in turn builds friendships between members and a good feeling for a local place where people can go to participate. Mary and Nathan have done nothing but good for this club since they took over, their passion, hard work and commitment is testimony to how the club has grown under their leadership. Before this club lacked any sort of leadership it was just like a rudderless ship going nowhere. Now this club has meaning and purpose with two people that are totally committed to the future development of this place. I understand there have been several breeches in licensing laws and other incidents where police were needed. This is not acceptable and I can see why you feel the need to continue with your purposed actions in the New Year. Please take a moment to consider your actions, instead of trying to close the club and potentially have many unemployed people looking for work in the New Year why not help Mary and Nathan understand the legal responsibility required to run this club.

	Give them guidance and training and halp them to continue the good work they both
	Give them guidance and training and help them to continue the good work they both do. I am sure that with your help and their dedication to the club nobody has to suffer and Highcliffe gets to keep a community centre for many years. I am available to speak to at any time and am more than willing to meet any of your management to discuss this further. Kind regards Mr Alan Newman.
15	To whom it may concern, I am writing to voice my support for the Highcliffe Sports and Social Club having their licence revoked. I do not agree with the policy on the review. The club is very friendly, warm and welcoming. The people running the club are very kind and professional. I feel welcomed, safe and everyone is so friendly. Without the club I wouldn't have any social time with other people. Kind Regards,Chantal Ditch Highcliffe Sports and Social Club Member
16	 Hi, I believe there is a review into the licensing of the Highcliffe Sports & Social club. I have attended a few events at this club and have always found it to have a happy, friendly, safe atmosphere. It is a well run club which is the hub of the community, running various events across all age groups. They rely on alcohol sales as part of their income and it would be a massive loss to the local area if this club were to close. Please help this lovely club remain as it is, a friendly sports & social club which holds brilliant events in Highcliffe. Kind regards Tina Morris
17	I would like to offer my full support for Highcliffe Sports and Social Club. I have been a member for several years now. I lost my wife 18 months ago and the staff have been amazing. Nathan and Mary have put there selves out so much to help me.Often phoning me and keeping check on me.I have also seen the care they give to the elderly such as dinners to take home.Giving people lifts home.The club has grown since them being involved. This is a great place to meet people and give each other support Yours faithfully P Osullivan
18	Good Afternoon,

	I am emailing today in the hopes that we can keep the highcliffe sports and social club open. It is vital to the community for everyone not just the members. I support the club and hope you'd really consider them impact this will have. Thank you Shannon Stewart
19	Good afternoon, I hope this email finds you well. I am writing to express my concerns regarding the potential revocation of our local social club's alcohol license. I believe it is crucial to highlight the reasons why Highcliffe Social Clubs license should not be revoked. First and foremost, our social club has always prioritized responsible alcohol service and the well-being of the members. They have implemented strict policies and procedures to ensure that all individuals consuming alcohol on our premises are of legal drinking age. Additionally, their staff is trained to recognize signs of intoxication and to refuse service when necessary, promoting a safe and responsible drinking environment. Furthermore, the social club has actively engaged in community initiatives aimed at promoting responsible alcohol consumption. We have organized educational events, collaborated with local organizations, and supported designated driver programs. These efforts demonstrate our commitment to fostering a culture of responsible drinking and ensuring the safety of our community. It is important to note that any isolated incidents that may have occurred should not overshadow the overall operations of our social club. We have taken immediate action to address any issues that have arisen and have implemented additional training and monitoring protocols to prevent similar incidents from occurring in the future. Revoking their alcohol license would not only have a negative impact on the social club but also on the social fabric of our community. The club serves as a gathering place for members, potentially leading to a decline in membership and community engagement. I kindly request that you reconsider the revocation of their alcohol license and allow them the opportunity to demonstrate our commitment to maintaining a safe and responsible environment for the members. Thank you for your attention to this matter. Kind Regards, Demi Wollington
20	We have seen that Dorset Police are asking for a review on the Licence for Highcliffe and Sports Social Club. We do not agree with the police on the review . We have had many events at this venue with absolutely no trouble. It would be devastating to Highcliffe to lose this venue. We have our Allotment AGM booked with these guys for next year, in early February. It has taken a lot of time to organise. Kind regards Alison Brencher

21	Good afternoon, This email is to express my support for the above mentioned club. They are an important part of the local community and provide useful clubs and diverse activities. I disagree with the police review and hope to see the club continue to provide community support through their activities. Kind Regards Susie Lewis
22	Dear Sirs
	I am writing in support of keeping Highcliffe sports and social club open. It is a family friendly venue that welcomes people of all ages. The current managers work incredibly hard to provide activities that are widely used and very much appreciated by the whole community. My uncle who is in his 80's has recently lost his wife and it has been a lifeline for him to go to meet other people to socialise with. My mum who is retired and her friends enjoy going to the bingo every week. I have a small business and have used the craft fayres to netword with other local business's. My friend brings her son and daughter to the very popular kids club. Mary and Nathan have injected some much needed life into our sleepy village without being intrusive in any way and it would be an incredible shame to close down such a versatile, vibrant and very popular venue. Yours sincerely Adele & Adam Hamilton Highcliffe Residents
23	Good afternoon, I am writing to you as a concerned member of Highcliffe village. I would like to express the vital importance and need of the Highcliffe Social Club and to appeal against the potential loss of its alcohol license. The club is a hub of our community, and its closure would have severe impact on my self and my family, it's great for familys but particularly the elderly population as they rely on the club as a means of support and communication with some one. The Highcliffe Social Club plays a crucial role in our village, they do charity events, family events they don't just serve alcohol they do more than anything to make them selfs know as the friendliest place in the village. Mary and Nathan at the Highcliffe Social Club has been a godsend in making our community a better place for everyone Closing the Highcliffe Social Club would not only mean the loss of a cherished community hub but a valued business Without the club a lot of people will struggle, as many of the members are lonely and come to the club on a daily basis to see the staff and other members . I kindly ask that you consider the impact on closing the club before making a final decision. the Highcliffe Social Club needs to stay and I'm sorry to say it but I don't support the police or the council in there decision on the license of the club, it should stay as it is! Regards

	Costin Oprea
24	I strongly do not agree with the police. All my family rely on this lovely family run club for our mental health. Please listen as it's so important to so many people Kind regards Elaine Ryan
25	To whom it may concern, I strongly object to Highcliffe Sports Social Club having their license revoked. They have been a godsend to myself, my husband and our family because it is a welcoming friendly safe place for us all to get together as a family. We all love the management, they are so accommodating to my elderly relatives along with my younger relatives. There is always something to do and we all absolutely love it there and if it was to close we would all be absolutely devastated. I beg you, please, do not take the licence away; it would have a severe impact on all our family and also on all of the Highcliffe community who depend on it, especially the pensioners who meet regularly there for company and warmth. We would all really appreciate your consideration to not revoke the license of our beloved friendly safe Highcliffe Sports Social Club. Kindest Regards Ann Share
26	Good evening,
	I hope this email finds you in high spirits! As a valued member of our local community, I wanted to reach out and express my support for retaining the alcohol license of our beloved social club in Highcliffe. I firmly believe that revoking the license would have unintended consequences and negatively impact the vibrant atmosphere that makes our club so special.
	First and foremost, Highcliffe social club has been a cornerstone of our community for years, providing a safe and inclusive space for residents to come together, socialize, and enjoy a wide range of activities. The availability of alcoholic beverages has consistently played a vital role in fostering a warm and convivial environment, encouraging camaraderie among members and creating cherished memories. Removing this option would significantly alter the club's atmosphere and may discourage some from participating in its activities.
	Moreover, our social club has consistently demonstrated responsible alcohol management. The dedicated staff members have undergone rigorous training and have proven their commitment to ensuring the well-being and safety of all patrons. By adhering to strict guidelines and protocols, the club has effectively prevented incidents related to excessive alcohol consumption. It is essential to recognize and appreciate the club's efforts in maintaining a responsible and enjoyable environment for all.
	Additionally, the social club's alcohol sales contribute to its financial sustainability and ability to offer a wide variety of programs and events. The revenue generated from these sales helps cover necessary maintenance costs, facility upgrades, and supports the club's commitment to giving back to the

	 community through charitable initiatives. Losing the alcohol license would undoubtedly place a strain on the club's finances, potentially limiting its ability to provide the same level of service and engagement that we have all grown to love. In conclusion, I kindly urge you to consider the wider implications of revoking Highcliffe social club's alcohol license. The positive impact it has on our community, both socially and economically, cannot be understated. By maintaining the license, we can continue to foster a welcoming atmosphere, encourage responsible consumption, and support the club's ongoing success. Thank you for your time and consideration. I remain hopeful you can find a solution that preserves the spirit of our social club while ensuring the safety and enjoyment of all its members. Kind regards, Harry White
27	Good morning, I'm writing to you regarding the news of Highcliffe Sports and Social clubs license. It saddens me to see such a lively social community under threat of closing. The social club is a brilliant space for families, friends and people from far and wide to socialise in a positive place. The events they put on are great for all ages in the winter and summer months. Highcliffe is/was a great small town with a huge community of good people, the developments that have recently gone on are a huge disruption to the neighbourhood, roads and fellow friends. And I would hate to see this happen to the social club as well. Positivity is difficult to find in these past years but the social club is an amazing environment to detach from negativity and be with friends Kind regards, Jodie Faulkner
28	To whom it may concern I have just found out that the police want to revoke the license of the Highcliffe Sports and Social Club and I am writing to say I Strongly Object to the closing of this essential hub of our community. The Highcliffe Sports and Social Club is a very important part of our community where families of all ages from babies to great grandparents get together in a safe and friendly environment. There is something for everyone there, family gatherings, old lonely people having somewhere to go to talk to a human being, bingo, parties, gatherings for special occasions and social events which is important for our mental health in these difficult times where it's all doom and gloom. I have always found this club to be a happy place and everyone is very welcoming whether you are alone, as a couple or a family. The staff are like family and notice if someone is feeling a bit down so try to pick their spirits up. The Management look after everyone, I have even witnessed management driving elderly members home to ensure they get home safely in bad wea ther or when it is late! There is so much laughter and happiness there and I have never felt uneasy or unsafe there so cannot understand why this brilliant club is under review unless it is part of the plan to rebuild Highcliffe property development if I am being honest. There are band nights, quiz nights, bingo, children's partys even parent and toddler mornings which i love to take my granddaughter to - the list is endless.

	Please reconsider the closing of this community hub as so many people rely on it.
	Many thanks
	Lisa Morris
29	Dear Sir/Madam
	I am shocked to hear there is a review to close the Highcliffe Sports and Social Club. I Do not agree with the police decision to revoke the license of Highcliffe sports and social club.
	I strongly feel the club should remain open as it is a vital part of the community to bring people together of all ages in a safe welcoming environment.
	It is especially important for the elderly people to take away loneliness Please reconsider as this club is a vital life line for so many local families.
	Richard Morris
30	Hi, I'm emailing in support of the Highcliffe sports and social club. It has fantastic activities for families and we have attended many fundraising events there too. It would be such a shame if these couldn't continue.
	Zoe Davis
31	To whom it may concern
	I would like to send this email in regards to the closure of the club, I do not agree with this and it would be very upsetting for the residents of Highcliffe who find great pleasure in meeting friends, family and the community on a weekly basis, and for the elderly who attend there in some cases would be there only bit of interaction and conversation.
	The club has always been run so well by the managers and entire team, it would be a great shame to lose this something that has stood for many years. I hope you make the right decision.
	Kind regards
	Hollie Dodd
32	Dear sirs
	I am just e nailing to give my support to the couple that run the club they have made this once dreary club the hub of the community they back every event that is put on in the area and bring so much

enthusiasm to all events without these two at the helm this club and community would go back to a dreary old people's home.
Regards
Philip cooper

This page is intentionally left blank

IN THE CLUB PREMISES CERTIFICATE REVIEW HEARING BCP COUNCIL LICENSING SUB COMMITTEE

DORSET POLICE

(Applicant)

(Respondent)

-Vs-

HIGHCLIFFE SPORTS AND SOCIAL CLUB

STATEMENT OF Ms MARY WHITE

- I am employed at the Highcliffe Sports and social Club (HSSC) in the capacity of Manager since 2022 and prior to that I was a Committee Member. My duties include the day to day running of the HSSC including the recruitment and training of staff, managing events, health and safety, compliance with the club premises certificate and control of the cash and stocks.
- 2) On the Saturday 10th December the club was hosting a birthday party for one of the members and their guests. The event was scheduled to finish at 23:45 hours. The DJ stopped playing music at this time and the guests started to leave the premises. Once the music had stopped most of the attendees vacated the premises immediately.
- 3) I understand that the DJ proceeded to break down his sound equipment and stowed it in his car located in the car park. On his return to the premises at around 00:15 hours there was an altercation between the DJ and three to four of the male guests which resulted in a serious assault on the DJ where he was punched to the head and became unconscious.
- 4) Club Members diffused the altercation and the DJ was attended to by an off-duty paramedic who is also a member of HSSC. I did not personally witness the incident as I was in the commercial kitchen. As soon as I was informed about the incident, I went to the lobby to assist. The paramedic

intervened and quelled the situation. I called the Police and they attended site but by the time of their arrival all patrons had dispersed.

- 9) No one required medical treatment and I understand no arrests were made. The police were provided with CCTV footage of the incident. As this was a family Christening event it was decided that engaging the services of a SIA Security Company was not required.
- 10) In December 2023 I was away on leave when I received a telephone call to inform me that a Club Member was intoxicated and was being aggressive towards staff. I instructed the bar staff to refuse service and ask him to leave. The Member left the Club without further incident. The Member has since apologised for his behaviour.
- 11) In order to understand my responsibilities under the Licensing Act 2003, I am now studying for my award for Personal Licence Holders (APLH) examination and have engaged the services of Bill Donne, from Silver Fox Licensing Consultants, to advise me and the Committee on licensing matters.

Statement of Truth

I believe that the facts stated in this witness statement are true to the best of my knowledge and belief.



Dated 8 124.

HEARING BEFORE THE LICENSING SUB COMMITTEE BCP COUNCIL 17th JANUARY 2024 at 10:00 hours APPLICATION FOR REVIEW CLUB PREMISES CERTIFICATE

Chief Officer of Dorset Police

Drug and Alcohol Harm Reduction Team (Applicant)

Bournemouth Police Station

5 Madeira Road, Bournemouth

Dorset BH1 1QQ

-V-

Highcliffe SSC Committee

(Respondent)

Highcliffe Sports and Social Club,

387 Lymington Road, Highcliffe, Christchurch BH23 5EG

Skeleton Argument

On behalf of the Respondent

Bill Donne, Silver Fox Licensing Consultants

1.0 SUMMARY OF THE APPLICATION

This is an application for the Review of a Club Premises Certificate from Dorset Police on the grounds of two of the licensing objectives, 1) the Prevention of Crime and Disorder, and 2) Public Safety. The police have based their review on two incidents of assault and one of a noise complaint and have stated that the management of the Club are unsupportive of the police investigations. The Committee reject these claims and will state that they were supportive of the police providing CCTV footage and intelligence to identify the offenders.

The Police also claim that the Club was operating outside of the authorisations and the spirit of a member's club. This allegation is again refuted.

There are no representations in support of the Police application and the Licensing Authority has received numerous representations in support of the management of the club, how it is run, and the contribution it makes to the community.

2.0 BACKGROUND

The Highcliffe Sports and Social Club and is a community facility that was established in 1903 and has the benefit of a Club Premises Certificate (CPC). The authorisation of the CPC includes the supply of alcohol and entertainment.

In accordance with the Club rules the premises are managed by the Committee for the benefit of members. Officers on the Committee include Jenny Share, the Club Secretary and the day-to-day management of the premises is carried out by Ms Mary White.

Under the Licensing Act 2003 there is no requirement to specify a Designated Premises Supervisor on the CPC.

Under the terms of a CPC applicants for membership have to wait for a period of 48 hours between signing up and their membership going live. Members can sign in non-members of the club as guests for that session.

3.0 RESPONSE TO POLICE ALLEGATIONS

Sunday 11th December 2022-Assault

The party finished just before midnight and most patrons had left the premises. The DJ was packed most of his equipment and was stowing it in his car. He returned to collect the remainder of his possessions when he was assaulted by three young men who had been at the party. The DJ was concussed and was in a prone position on the floor of the lobby. An off-duty paramedic attended the injured male and gave directions.

Ms White, the manager assisted the paramedic in taking the person to a recovery area. The DJ was adamant that he did not require medical treatment nor did he wish to inform the police. Ms White accepts that she should have called the police immediately notwithstanding the views of the victum.

As requested by the police Ms White did provide CCTV footage and identified the alleged offenders involved in the incident. Ms White did decline to provide a written statement as she did not actually witness the assault. However, on reflection Ms White now understands that her statement may have helped the police with their enquiries into the incident.

15th December 2022

On the visit by a Police Officer claim that the management routinely allow glasses to be taken outside of the premises. The licensing plans lodged with the Licensing Authority show that the licensing area of the premises extend to the curtilage of the property by the Highway and therefore not in breach of the CPC.

11th March 2023

Police and Environmental Protection officers visited the premises following an alleged noise complaint. The Officers were informed that there had been a member's function held in the upstairs room where someone had opened the windows. This situation had been rectified by the management in order to prevent a breakout of noise.

The HSSC management have not received details of the training package from South West Trading Standards.

7th May 2023 Fight at Christening Celebration on premises.

A Christening party was booked for a member and guests. The party members were becoming rowdy and the manger asked the guests to leave which they did. There was an altercation between a guest and another member which erupted in a brawl. Members quelled the situation and the police were called. By the time the police arrived the patrons had left the premises. CCTV footage was provided to the police. We understand that there were no arrests and no one required medical treatment.

The management did not consider that there was a need at the time for Security personnel to be on duty for what was a family Christening party.

Visit 10th June2023 Highcliffe Food and Music Festival

Police Officer Busfield visited the premises at 08:00 hours and spoke to the Club's vice president as he was stowing cardboard waste into the Grundon bin outside of the premises. He lives next door to the social club and was in fact still in his pyjamas. He denies be aggressive to the Officer. The management accept that non-members cannot enter the club unless they are signed in by a member.

19th August 2023 Incident-Intoxication

Ms White, the Manager out of the County at the time of the alleged incident. She received a call from a member of staff top say that a club member had arrived at the premises whilst intoxicated. She informed the member of staff to refuse service and ask him to leave, which he did. The member has since apologised for his behaviour. When contacted by the Police in relation to this incident, she could not assist with the enquiries being that she was on annual leave and not witness to this incident.

9th September 2023 Wrestling Event communication.

A communication was received regarding a planned Wrestling Event. Following advice from the Licensing Team, that this event was not permitted as a TEN had not been submitted in time, the Club immediately cancelled the event and emailed the Licensing Team to inform them of this and that no further similar events would be held at the premises.

October 2023 Alleged assault associated with the premises

Club are unaware of any assault at the premises nor any Dorset Police involvement.

4.0 RECOMMENDATION

The conditions on the CPC are outdated and it is recommended to LSC that they consider that the non-mandatory conditions are removed in their entirety and replaced with those in Appendix 1.

Appendix 1

Proposed conditions:

1.0 LICENSING OBJECTIVES

a) All members of staff working in the bar and restaurant area will be trained in how to promote the four licensing objectives.

2.0 CCTV

- a) The premises shall install and maintain a digital CCTV
- b) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.
- c) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises.
- d) All recordings shall be stored for a minimum period of 31 days with date and time stamping.
- e) A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open.
- f) Viewing of recordings shall be made available immediately upon the request of Police or authorised Council officer throughout the entire 31day period
- g) This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data within seventy-two hours of a request in writing.

3.0 INCIDENT REPORTS

- a) An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police.
- b) It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system, searching equipment or scanning equipment
 - (g) any refusal of the sale of alcohol
 - (h) any visit by a relevant authority or emergency service.

4.0 STAFF TRAINING

Staff shall receive training on:

- h) The premises age verification policy
- i) The law relating to under age sales
- j) The procedure for validating documents produced as proof of age
- k) Proxy purchasing
- 1) The Standard Operating Procedures for the seizures of drugs and weapons
- m) Staff shall be trained in conflict management and refusals of sale
- n) Their training will be recorded and kept on record for a period of twelve months and will be available for inspection on request from a police constable or a proper officer from the Council.
- o) Refresher training for front of house staff will be provided every six months

6.0 RISK ASSESSMENTS

- a) There shall be risk assessments for Health and Safety in place and reviewed annually or sooner if required.
- b) There shall be a specified named first aider.

7.0 NOISE PREVENTION

- a) No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- b) Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses, and to leave the area quietly
- c) Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.

8.0 CHALLENGE 25

- 1) A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised holographic photograph identification cards:
 - a) driving licence
 - b) passport
 - c) proof of age card with the PASS Hologram.
 - d) Staff shall be trained in the five point and FLARE checklist to identify fraudulent cards.
 - e) Staff training on checking proof of age procedures will be recorded and kept on file.

9.0 REFUSALS LOG

- a) A record shall be kept detailing all refused sales of alcohol and shall include the date and time of the refused sale and the name of the staff member who refused the sale.
- b) The record shall be available for inspection at the premises by the police or an authorised officer of the Council at all times whilst the premises is open

This page is intentionally left blank